

1. Details of person / entity to whom enforcement action relates	Provider name and service	Goodstart Early Learning Ltd (PR-00001129) for the service known as Goodstart Early Learning Churchill 1 (SE-00001636)
	Service Type	Centre-based service
	Address	274 Warwick Road CHURCHILL, Queensland
2. Reason for enforcement action	Details of breach.	<p>Between 16 December 2021 and 10 March 2022, the approved provider did not comply with:</p> <ul style="list-style-type: none"> a. Section 165(1) of the <i>Education and Care Services National Law</i> (National Law) – the provider failed to ensure that all children being educated and cared for by the service are adequately supervised at all times that the children are in the care of the service. b. Section 167(1) National Law – the provider failed to ensure that every reasonable precaution is taken to protect children being educated and cared for by the service from harm and any hazard likely to cause injury c. Regulation 103(1) of the <i>Education and Care Services National Regulations</i> (National Regulations) – the provider did not ensure that the education and care service premises and all equipment and furniture used in providing the education and care service are safe clean and in good repair. d. National Regulation 170(1) – the provider did not take reasonable steps to ensure that nominated supervisors and staff members of and volunteers at, the service follow policies and procedures required under regulation 168, namely the policy and procedure for Providing a child safe environment.
3. Enforcement action taken and date issued	Compliance notice 10 March 2022	

<p>4. Steps that must be taken to comply with the National Law and Regulations</p>	<p>The provider was required to take the following steps by 15 April 2022 and provide evidence of those steps to the regulatory authority.</p> <p>a. The provider must ensure all educators, including relief and casual staff, receive comprehensive training in the policy and procedure for 'Providing a child safe environment', including the use of supporting documents and required forms.</p> <p>Evidence to be provided to the Regulatory Authority includes:</p> <ul style="list-style-type: none"> • A signed confirmation of training from all staff. • Information on the content of training delivered to staff. • A copy of a planned schedule to review and revise service policies and procedures with all staff for a period of 12 months after initial training is conducted. • A statement from the provider of the intention to ensure thorough playground safety checks are completed; how they are to be conducted, in accordance with the service's policy and procedure. <p>b. The provider must review and update the service's 'Supervision policy and procedures' to ensure it is service specific and reflects the current practices of the service.</p> <p>Evidence to be provided to the Regulatory Authority includes:</p> <ul style="list-style-type: none"> • Signed confirmation of training in the revised 'Supervision' policy and procedures, any service specific procedures and any supporting documents or required forms. • The content of the training delivered to staff. • A written statement of the management and oversight processes in place for ensuring children are adequately supervised at all times.
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