

Details	
1. Details of entity to whom the enforcement action relates	The Young Men's Christian Association of Brisbane PR-00000533 (YMCA)
2. Type of service	Outside school hours care
3. Nature of Enforcement Action	Voluntary enforceable undertaking
4. Reason for Enforcement Action	<p>The Regulatory Authority has alleged that YMCA has failed to comply with section 19(2) of the National Law, which makes it a condition of a provider approval that the approved provider must comply with the Law.</p> <p>The Regulatory Authority alleges that this non-compliance relates to incidents of children leaving YMCA services unattended, where inadequate supervision was a contributing factor, during the 12-month period 1 January 2024 to 31 December 2024.</p> <p>It is an offence, pursuant to section 19(4) of the National Law, for an approved provider to fail to comply with the conditions of the provider approval. Further information about these provisions of the National Law can be found <a href="#">here</a>.</p>
5. Date of agreed undertaking	1 February 2025 (for a period of 12 months through to 31 January 2026)
6. Details of Enforceable Undertaking	<p>YMCA undertakes to:</p> <ol style="list-style-type: none"> <li>Within two months of commencement, finalise and provide to the Regulatory Authority an Action Plan based on YMCA's Supervision Improvement Plan, detailing: <ol style="list-style-type: none"> <li>actions that have already been implemented;</li> <li>areas that are yet to commence and time frames for their commencement and completion; and</li> <li>governance arrangements, including how systematic governance controls will operate in practice.</li> </ol> </li> <li>Attend quarterly update meetings with the Regulatory Authority to discuss progress against EU activities.</li> </ol>

	<p>3. Submit to the Regulatory Authority quarterly summary reports of outcomes, trends and corrective actions in line with YMCA's Supervision Improvement Plan for the term of the Undertaking.</p>
4. Steps taken	<p>To support YMCA's ongoing compliance with the National Law and Regulations, the Regulatory Authority has accepted a written undertaking voluntarily provided by YMCA in line with the terms above and will monitor compliance with this undertaking over its 12-month duration.</p> <p>Failure to comply with the undertaking may result in the Regulatory Authority pursuing further enforcement action, including prosecution.</p>