# FAMILY SUPPORT SURVEY GUIDE

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| No | Performance Measure | Data Collection Tool |
| 1 | Number of all children  | Tally Sheets |
| 2 | Number of children from culturally diverse backgrounds | Tally Sheets |
| 3 | Number of children who identified as Aboriginal and/or Torres Strait Islander | Tally Sheets |
| 4 | Number of children with disability | Tally Sheets |
| 5 | Number of all parents/carers | Tally Sheets |
| 6 | Number of parents/carers from culturally diverse backgrounds | Tally Sheets |
| 7 | Number of parents/carers who identified as Aboriginal and/or Torres Strait Islander | Tally Sheets |
| 8 | Number of parents/carers with disability | Tally Sheets |

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| No | Performance Measure | Data Collection Tool |
| 9 | Percent of parents/carers who would recommend the funded service | **Example of survey questions:** On a scale of 1 to 5, where 1 is very dissatisfied and 5 is very satisfied.How satisfied are you:* with the timeliness of the activity/ies
* that the activity/ies were easily accessible
* with the way the EYS provider delivered the activity/ies
* that the activity/ies met your expectations
* that the activity /ies assisted you in achieving your desired outcome

**Comment/s:** * Would you recommend this funded EYS provider to other parents/carers?
* Do you have any ideas to improve the quality, access, response or delivery process of the activity/ies?
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| 10 | Percent of parents/carers who have completed the relevant/agreed activity | Tally Sheets |
| 11 | Percent of parents/carers who receive intensive support | Tally Sheets |
| 12 | Number & percent of parents/carers who report an improvement in their parenting practice  | **Example of survey questions/conversations/observations:**Can use a scale like 1 = Strongly disagree, 2 = Disagree, 3 = Don't know, 4 = Agree, 5 = Strongly Agree* I feel more confident in my parenting abilities
* I feel more of an attachment with my child/children
* I have a better understanding about my child's development
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| No | Performance Measure | Data Collection Tool |
| 13 | Number & percent of parents/carers report the funded service assists them in accessing the support services they need | **Example of survey questions/conversations/observations to parents/carers**: Can use a scale like 1 = Strongly disagree, 2 = Disagree, 3 = Don't know, 4 = Agree, 5 = Strongly Agree* the EYS provider promoted partnerships with other services
* staff were available to discuss my needs
* staff were able to recognise which services I required
* staff referred me to the right services
* staff assisted me in accessing those other services
* staff followed up with me about my visit to other services
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| 14 | Number & percent of parents/carers report their child/children made progress towards achieving their agreed goals | Depending on the particular goals of the child an example of progress may be an improvement in any of the following areas:* skills/knowledge;
* attitude/opinion;
* behaviour; and
* circumstances

**Example of survey questions/conversations**:* my child is happy/happier
* my child interacts more with others
* my child is making new friends
* my child communicates needs, wants and feelings to others (both children and adults)
* my child is developing as expected
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