### Queensland Kindergarten Funding Guide for QGrants Account Creation





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### **User Registration**

QGrants is a whole-of-government grants management system where Approved Kindergarten Program Providers can apply for Early Childhood Education and Care (ECEC) grants.

Before users can apply to be an approved Kindergarten Program Provider (KPP) or receive funding, they need to create the following accounts:

- Personal Login account (every user needs to have their own account)
- Approved Provider account
- Service account.

**NOTE:** You will not be able to submit an application until these three accounts are created.

This guide explains step by step how to create a personal account for an authorised officer, establish an applicant account (Approved Provider) and a beneficiary account (Service).

Once registered on QGrants, you will be able to perform the below functions:

- create additional accounts;
- manage accounts;
- approve access requests to information; and
- make an application for approval as a KPP.

It is important to note that the authorised officer must register a personal login and create the applicant account. A nominated contact officer is able to complete the establishment of a beneficiary account and lodge an application to become an approved KPP.

If you require assistance, you can contact the department by email at <u>QKFS.LDC@qed.qld.gov.au</u> or you can call the Grants Management Team on 07 3035 2244.

## How to register an Authorised Officer account

The authorised officer is the person who is authorised to enter into a legal contract on behalf of the organisation. This person must be listed on the Australian Securities and Investment Commission (ASIC) statement, Trust Agreement or Annual General Minutes (executive committee member).

Once registered as the authorised officer, you will be able to approve access for contact officers (e.g. Director of Service, Business Manager etc.) to submit applications on the organisation's behalf. The contact officer will need to register an account on QGrants, and use the link to existing organisation functionality on the accounts page to request access to the organisation. You will receive a request for approval.

**NOTE:** once a contact officer is approved, this will give them access to, and the ability to change, the banking details for the organisation.

Step 1: Go to QGrants via <u>https://qgrants.osr.qld.gov.au/portal</u> and click Register.



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Step 2: Provide the necessary information in the spaces provided.

Tick the 'I'm not a robot' check box. You may be required to complete the ReCAPTCHA image test - click on the relevant pictures and click **Verify**.

Once completed, click **Register**. ONLY the authorised officer's details should be entered in this section.

**NOTE:** the password must be between 8 and 20 characters with a combination of numbers and letters and at least 1 UPPER and 1 lower case letter.



Given name
TESTING
Surname
QKF
Email address
QKF.GMF@test.test.au
Re-enter email address
QKF.GMF@test.tes.au
Password Password must be 8 - 20 characters, contain at least one uppercase character and one number
Re-enter password
V I'm not a robot
Register
<b>Queensland</b> Government

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Step 3: Upon registering, you will see the following message.



You'll soon be able to apply for and manage selected Queensland Government grants

Congratulations!

Your QGrants account has been created. We will send you an email shortly with a link which you can follow to activate your account.



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**Step 4:** After you have activated your account through the verification email, log back into QGrants using the nominated email address and password.



**Step 5:** When you log in for the first time you will be required to provide basic details such as address and contact details. Complete the required details and click **Next** to progress through each step.

Account : Test Account / 1010286575							
I⇒ 1 Account	t Details	2 Street Address	3 Mailing Address	4 Contact Details	5 Relationships	6 Summary	
K Back Nex	xt > Ex	it					
Complete r	egistration of	your account					
Name Det	ails						
Title:	Ms	~					
First Name:	Test						
Last Name:	Account						

**NOTE:** As you are registering an account, you will not be able to create a relationship. The system will skip this screen and move to the Summary screen.

**Step 6:** From the Summary screen, click **Save**. You will receive a message stating the account has been successfully saved. Click on **Exit**.

Account : Test A	count / 1010286575					
Account Detai	s Street Address	3 Mailing Address	4 Contact Details	5 Relationships	6 – Summary	
<ul> <li>Back Save</li> <li>Account Deta</li> </ul>	Exit					
Account Number: Name: Address:	1010286575 Test Account L 9 42-60 Albert St / BR	ISBANE CITY OLD 4	200			

# How to register an Applicant account (Approved Provider)

As the authorised officer, you must register the applicant account (Approved Provider) as you will automatically become the responsible person.

Step 1: Log into QGrants using the login email and password:

https://qgrants.osr.qld.gov.au/portal.

Step 2: At the welcome screen select the Accounts tab and click on New Account.

•	- · ·	•					
Accounts Applications Agreements Claims and Reports Payments							
New Account 🗳 F	Refresh Link to ex	isting Organisation	Change login ID and En	nail			
Account ID Details			Person Responsible	Relationship			
1010036323 TEST / BRISBANE CITY QLD 4000				You			

Step 3: Click on Organisation for the account type. Click on OK to continue.

Account Type	□ ×
Choose the account type that you v	vish to create
• Organisation	
	OK Cancel

**Step 4:** Enter the organisation's Australian Business Number (ABN), and click on the 'Get name' button to obtain the organisation's registered name. The name will automatically populate the organisation name and the additional name (if applicable). If you are unsure of the ABN you can complete a search at <u>http://www.abr.business.gov.au/</u>.

**NOTE:** If the organisation is a Trust, you must detail the Trustee name and the Trust name. For example, John Jones as Trustee for the Jones Family Unit Trust.

Enter the Australian Company Number (ACN) or Incorporation Number. The ACN is listed on the ABN website. You can check the incorporation number at the Fair Trading website at

http://www.fairtrading.qld.gov.au/check-a-charity-or-association.htm.

Enter the GST status if required.

**NOTE:** Only one account can be registered per ABN. If the ABN you have entered is already registered, you can request to be linked to the account as a contact person by returning to the 'Account' tab and following the 'Link to existing organisation' instructions.

New Account		E
I Account Details S	2 3 4 5 6 4 treet Address Mailing Address Contact Details Relationships Summary	
< Back Next > Exit		
Organisation Detail	S	Help
ABN:	12055257657 Get Name	Account details
* Legal/Organisation Name:	2TEST PTY LTD	
Additional Name:		<ul> <li>If you have an ABN (Australian Business Number), enter the number in the field provided.</li> </ul>
Additional Name 2:		<ul> <li>Enter your organisation's ABN and click the 'get name' button to obtain the organisation's</li> </ul>
Additional Name 3:		registered name. The name will automatically populate the organisation name and the additional
ACN:		name (if applicable). If you are unsure of your ABN you can complete a
Trading Name:		search at abr.business.gov.au
Incorporation Number:		ACN is listed on the ABN website. If unsure you
		Trading website www.fairtrading.qld.gov.au/check-
GST Details		<ul> <li>a-charity-or-association.htm</li> <li>Only one Account can be registered per ABN. If the ABN you have entered is already registered</li> </ul>
Goods and Services Tax (GS	T): Not currently registered for GST	you can request to be linked to the Account as a contact person by returning to the 'Account' tab
Your current GST statu	s: (if your registration status has changed from the above)	and following the 'Link to existing organisation' instructions.
		Enter your GST Status if required     Press 'next' to continue
< Back Next > Exit		

#### Step 5: Enter the street address. Click Next to continue.

New Account		E
Account Details Street Address Mailin	3 4 5 6 . g Address Contact Details Relationships Summary	4
< Back Next >   Exit Street Address		Help
Address 1: Albert Street      Address 2:      Town/Suburb: Brisbane City	Postcode: 4000	Address details  State: QLD   Address details  Enter your organisation address details including house number, street name, town/suburb and postcode. Fields with an * need to be completed.  If an incorrect or incomplete address is entered a list of possible addresses will appear. Select your suburb, street and house number.  Check that your details are correct.  Press 'next' to continue.

**Step 6:** Validate the street address by double clicking on the best match for the address from the list provided.

utomatic address	validation				
<ul> <li>Select the best mat</li> <li>You may need to dr</li> <li>If you cannot find the</li> </ul>	ich for your address f rill-down through a nu ne address you are af	rom the list be imber of selec fter, <b>Cancel</b> th	low. tions to get to the final address. le address selection and start ag	ain	
Suburb	Postcode	State	Address 1	Address 2	1
BRISBANE CITY	4000	QLD	L 4 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 5 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 6 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 7 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 8 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 9 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 10 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 11 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 12 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 13 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 14 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 15 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 17 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 18 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 19 42-60 Albert St		

**Step 7:** If the mailing address is different to the street address you must complete the mailing address details. Click **Next** to continue.

New Account							Ex
Account Def	2 tails Street Address	3 Mailing Address	4 Contact Details	5 Relationships	6 Summary		
Back Next > Mailing Add	Exit Iress						Неір
* Address 1: Address 2: * Town/Suburb:	PO Box 15033 City East		]	Postcode	e: 4002	* State: OLD V	Mailing Address • If your organisation's mailing address is different to your street address, please enter the details. • If an incorrect or incomplete address is entered a list of possible addresses will appear. Select your suburb, street and house number. • Press 'next' to continue.

**Step 8:** Enter the contact information for the organisation. You must provide at least one contact phone number and an email address for the account. Click **Next** to continue.

New Account					E
Account Details	2 3 Street Address Mailing Address	4 Contact Details	5 Relationships	6 – I Summary	
< Back Next >   E Contact Details	bott				Help
Telephone Number:	0730352244				Contact details
Mobile Phone Number:					Please provide at least one contact phone number
Fax:					and your email address.
Website:	testappicant@test.com.au				Press 'next' to continue.

**Step 9:** Create a relationship between the authorised officer and the organisation account by clicking the 'Add Relationship' button.

The Authorised Officer will be automatically set as the Responsible Person and the Finance Contact.

New Account		Đ
Account Details Street Address Mailing Addre	4 5 6 4 ss Contact Details Relationships Summary	
Back Next > Exit		
Relationships		Help
Add Relationship		Relationships
2TEST PTY LTD Details	Account ID Position Function	To link accounts:
1 No relationships exist		Select the account to relate to
		<ul> <li>Select the relationship type</li> </ul>
		<ul> <li>Select the contact person postition if relevant</li> </ul>
		Please Note If you are creating an organisation account, you will automatically have the role of 'Person Responsible' and you do not need to specify a relationship. If you wish to be saved as the contact person also, then choose 'is contact person' from the list.

Step 10: From the first drop down menu select the authorised officer's name.

Add a New Relationship	
	~
Test Account	

**Step 11:** From the second drop down select "Is contact person for...". This will become the relationship type.

Test Account	~
	~

**Step 12:** From the third drop down menu, select the most appropriate position title for the authorised officer.

dd a New Relationship	□ ×
Test Account	~
Is contact person for 2TEST PTY LTD	~
	~
Administrator	^
Board member	
Chair/President	
Committee member	
Director	
Secretary	E
Treasurer	ncei
CEO	
CFO	
Accountant	~

**Step 13:** In the fourth down menu, enter the authorised officer's position title. Click on **OK** to continue.

Test Account	~
Is contact person for 2TEST PTY LTD	~
CEO	~
Owner	

Step 14: Once the relationship has been created click Next to continue.

**Step 15:** You have now generated the account for the Approved Provider. Take a note of the account number and click **Save** to continue.

## How to register a Beneficiary account (Service)

**Step 1:** If you logged out of QGrants, log back in using the login email and password: <a href="https://qgrants.osr.qld.gov.au/portal">https://qgrants.osr.qld.gov.au/portal</a>.

Step 2: At the welcome screen, select the 'Accounts' tab and click on 'New Account'.

· •	- · · ·				
Accounts Application	Agreements Claims and Reports Payments				
• Ø Help					
New Account 🖗 Refresh Link to existing Organisation Change login ID and Email					
Account ID	Details	Person Responsible	Relationship		
1010036323	TEST TEST / BRISBANE CITY QLD 4000		You		

Step 3: Click on 'Organisation' for the account type. Click OK to continue.

Account Type	□ ×
Choose the account type th	at you wish to create
Organisation	
	OK Cancel

**Step 4:** Enter the service name as per the current service approval under the Education and Care Services National Law (Queensland) or a service approval for a Centre Based Child Care Service under the Education and Care Services Act 2013 (or other applicable child care legislation). Click **Next** to continue.

**NOTE:** You do not need to enter the ABN for a beneficiary account. An ABN is only required for the Applicant/Legal Entity account.

New Account							
Account Details	2 Street Address	3 Mailing Address	4 Contact Details	5 Relationships	6 – I Summary		
< Back Next > Exit Organisation Detai	ls						
ABN: * Legal/Organisation Name:	Test Service	Get Name					

Step 5: Enter the street address. Click Next to continue.

New Account							E
Account Deta	ails Street Address	3 Mailing Address	4 Contact Details	5 Relationships	6 – – I Summary		
< Back Next >	Exit						
Street Addre	ess						Help
* Address 1: Address 2: * Town/Suburb:	Albert Street Brisbane City			Postcode	e: 4000	* State: QLD V	Address details • Enter your organisation address details including house number, street name, town/suburb and postcode. Fields with an * need to be completed. • If an incorrect or incomplete address is entered a list of possible addresses will appear. Select your suburb, street and house number. • Check that your details are correct. • Press 'next' to continue.

**Step 6:** Validate the street address by double clicking on the best match for the address from the list provided.

utomatic address	validation				
<ul> <li>Select the best mat</li> <li>You may need to dr</li> <li>If you cannot find the second seco</li></ul>	ch for your address f rill-down through a nu le address you are af	rom the list be imber of selec fter, Cancel th	low. tions to get to the final address. le address selection and start ag	ain	
Suburb	Postcode	State	Address 1	Address 2	1
BRISBANE CITY	4000	QLD	L 4 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 5 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 6 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 7 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 8 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 9 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 10 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 11 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 12 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 13 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 14 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 15 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 17 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 18 42-60 Albert St		
BRISBANE CITY	4000	QLD	L 19 42-60 Albert St		

**Step 7:** If the mailing address is different to the street address you must complete the mailing address details. Click **Next** to continue.

New Account	Ex
Account Details Street Address Mailing Address Contact Details Relationships Summary	
Back Next > Exit Mailing Address	Help
* Address 1: PO Box 15033 Address 2: * Town/Suburb: City East Postcode: 4002 * State: OLD ~	Mailing Address  • If your organisation's mailing address is different to your street address, please enter the details. • If an incorrect or incomplete address is entered a list of possible addresses will appear. Select your suburb, street and house number.
	Press next to continue.

**Step 8:** Enter the contact information for the organisation. You must provide at least one contact phone number and an email address for the account. Click **Next** to continue.

New Account					E
Account Details	2 3 Street Address Mailing Addre	4 ss Contact Details	5 Relationships	6 – I Summary	
< Back Next >   E Contact Details	ixit				Help
Telephone Number:	0730352244				- Contact details
Mobile Phone Number:					Please provide at least one contact phone number
Fax:					and your email address.
Email:	testapplicant@test.com.au				<ul> <li>Check that your details are correct.</li> </ul>
Website:					<ul> <li>Press 'next' to continue.</li> </ul>

**Step 9:** Create a relationship between the service and the organisation account by clicking the 'Add Relationship' button.

New Account		Ð
Account Details Street Address Mailing Address Co	4 5 6 ontact Details Relationships Summary	-
Back Next > Exit		
Relationships		Help
C Add Relationship		Relationships
2TEST PTY LTD Details Ar	ccount ID Position Fu	To link accounts:
i No relationships exist		Select the account to relate to
		Select the relationship type
		<ul> <li>Select the contact person postition if relevant</li> </ul>
		Please Note • If you are creating an organisation account, you will automatically have the role of 'Person Responsible' and you do not need to specify a relationship. If you wish to be saved as the contact person also, then choose 'is contact person' from the list.

Step 10: From the second drop down select **Is sponsor of < Service Name >**. Click **OK** to continue.

Add a New Relationship				
2TEST PTY LTD	~			
	~			
Is sponsor of Test Service				
Is sponsored by Test Service				

Step 11: Once the relationship has been created, click Next to continue.

**Step 12:** You have now generated the account for the Service. Take a note of the account number and click **Save** to continue.

You have now successfully created both an applicant and beneficiary account.

Prior to proceeding with lodging an application to become an approved kindergarten program provider, you are required to email <u>QKFS.LDC@qed.qld.gov.au</u> requesting that the accounts be verified. You will need to provide the Account number of the Approved Provider and Service Account that you just created.

Once these accounts have been verified, the KPP application menu will become available, allowing you to proceed with lodging the application.

### How to register a New User account

As your staff change, it is important to note that user accounts in QGrants are USER specific. This means that each person needs to have their own account, not recycle accounts of employees that have left the organisation.

When creating an account, it is recommended that you do not use generic email addresses such as director@, admin@. Email addresses can only be used once and you will not be able to register a user to that email address again.

We recommend using personname@ or setting up a new email address using one of the free webbased email domains.

The creation of a user account should be completed by the user themselves as they will need to have access to the email address being used to complete the account creation.

Step 1: Go to QGrants via <u>https://qgrants.osr.qld.gov.au/portal</u> and click Register.

<b>Q</b> Grants
Queensland Government grants
Email address
Password
Forgot your password or locked your account?
Register
Technical FAOs
<b>Queensland</b> Government

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**Step 2:** Provide the necessary information in the spaces provided.

Tick the 'I'm not a robot' check box. You may be required to complete the ReCAPTCHA image test - click on the relevant pictures and click **Verify**.

Once completed, click **Register**. ONLY the new user's details should be entered in this section.

**NOTE:** the password must be between 8 and 20 characters with a combination of numbers and letters and at least 1 UPPER or 1 lower case letter.

<b>GGrants</b>	
Please register below so that you can start to apply for and manage	
selected Queensland Government grants	
Given name	
TESTING	
Surname	
QKF	
Email address	
QKF.GMF@test.test.au	
Re-enter email address	
QKF.GMF@test.tes.au	
Password Password must be 8 - 20 characters, contain at least one uppercase character and one number	
Re-enter password	
V I'm not a robot	
Register	
<b>Queensland</b> Government	

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Step 3: Upon registering, you will get the following message:



**Step 4:** After you have activated your account through the verification email, log back into QGrants using the nominated email address and password.

	<b>Q</b> Grants
,	Welcome to QGrants, where you can apply for and manage selected Queensland Government grants
	Email address
	Password
	Forgot your password or locked your account?
	Register
	Technical-SAOs
	Queensland Government

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**Step 5:** When you log in for the first time, you will be required to provide basic details such as address and contact details.

Complete the required details and click Next to progress through each step.

Account : Test Account / 1010286575							
I▶ 1 Account	Details	2 Street Address	3 Mailing Address	4 Contact Details	5 Relationships	6 – – Summary	
< Back Nex	t > Ex	it					
Complete re	egistration of	your account					
Name Details							
Title:	Ms	<b>v</b>					
First Name:	Test						
Last Name:	Account						

**NOTE:** As you are registering an account, you will not be able to create a relationship. The system will skip this screen and move to the 'Summary' screen.

**Step 6:** From the Summary screen, click **Save**. You will receive a message stating the account has been successfully saved. Click on **Exit**.

Account : Test Account / 1010286575							
Account Deta	Is Street Address	3 Mailing Address	4 Contact Details	5 Relationships	6 – Summary		
< Back Save Exit Account Details							
Account Number: Name: Address:	1010286575 Test Account L 9 42-60 Albert St / BR	ISBANE CITY QLD 4	000				

## Linking your account to an organisation or service

A new user will need to be linked to an organisation or service in order to see that account in QGrants.

If you need to view a **specific service only**, you will link to the service account, but if you need to view **all services under an Approved Provider**, you will need to link to the approved provider account.

Step 1: At the Welcome screen, select the 'Accounts' tab and click on Link to existing Organisation.

· · · · · · ·						
Accounts Application	ns Agreements	Claims and Reports	Payments			
• 😨 Help						
New Account 🗘 Refresh Link to existing Organisation Change login ID and Email						
Account ID Details			Person Responsible	Relationship		
1010036323	TEST TEST / BR	ISBANE CITY QLD 400	00		You	

**Step 2:** You will need to obtain the QGrants account ID for the account that you wish to link to. This will be either the QGrants ID for the service if you wish to be linked to a specific service, OR the Organisation ABN or QGrants ID for the Approved Provider if you wish to be linked to the Approved Provider.

These numbers can be sourced from QGrants from another user with access.

Request link to existin	ng Account	×
An email will be sent to the	person responsible for	r the account
You would like to be:		
For organisation with ABN:	contact person	• •
Or with account ID:		
or with account ID.		inte Connel

**Step 3:** An email will then be sent to the Authorised Officer to approve the contact person can be linked to the organisation's account. The verification link from the email will open a logon screen in QGrants. The person responsible for the organisation should log into QGrants with their nominated email address and password to either accept or reject the request.

#### Important Information:

The Authorised Officer must note that once this link request is approved, the contact officer will have access to submit and change banking details for the organisation. It is the responsibility of the Authorised Officer to ensure that any controls required by the organisation are in place over these details.

Step 4: The responsible person will need to either Accept or Reject the request.



**Step 5:** The responsible person will then receive the below message once the relationship has been confirmed.



After the relationship has been confirmed, the organisation will now appear in the 'My Accounts' list for the contact officer and the Relationship will show that they are a contact for the organisation.

#### GGrants Welcome, Contact Person (contact@email.com.au)

Accounts App	lications Agreements	🛨 Claims and Repo	orts Payme	ents			
& My Accounts							
New Account	New Account Refresh Link to existing Organisation Change login ID and Email						
Account ID	Details		Person Responsible	Relationship			
1010286592	Contact Person / BRISBANE	E CITY QLD 4000		You			
1010286578	2TEST PTY LTD / BRISBAN	E CITY QLD 4000		You are a contact			