

Sector Support Category Scorecard

July 2016 – June 2017

Increase the effectiveness of early childhood development services

Performance Measures



91%

target group report they are satisfied with the activity

90%

target group surveyed report they are benefiting from participating in an activity

Story behind the data

Access - Kindy Transport Solution

Providing transport for children with limited access to services has increased participation in kindergarten programs. Educators also travel on the buses with the children to allow for a smoother transition, especially children experiencing vulnerability, to the Kindy services.

All bus drivers must participate in driver safety courses, behavioural management studies, first aid training, early intervention screening, and child development courses to ensure they are able to support the children's access to kindergarten services.

Inclusion - Workforce

Sector support services are ensuring the rural and remote early years workforce and diverse care providers have access to quality support, resources and professional development tools. Strategies to ensure access and inclusion include: remote workshop delivery quotas, free borrowing of resources and post-paid delivery and return services, free-call phone advice and network support, and web and telephone communication channels.

The adaptability of Sector Support Services has been identified as a key strength of each provider, ensuring the needs and interests of early years service providers and their clients are being met.

Staff Capability

Training has focused on building the capability of Integrated Service Delivery staff to raise parent/carer awareness about the importance of their child's early learning and development. Staff reported on-site training was the preferred mode of delivery as it increases participation and the learnings can be applied to local service local service delivery.

Sector Support services are increasing the capacity and effectiveness of the early childhood workforce by providing a broad range of creative and up to date resources, specialist equipment and professional development. Workers report they are benefiting from support to keep pace with contemporary practices in nutrition, implementing targeted health and wellbeing initiatives in their centres and delivering creative activities to support children's development.

Sector Support includes Transport Solutions, Ready Together Program, Nutrition Queensland, Playgroup Queensland, Queensland Children's Service Library and Specialised Equipment and Resources for Kindergartens. The performance data is averaged across the six programs.

Partnerships

Department of Education
Queensland Kindergarten services
Central Governing Bodies
Local schools
Registered Training Organisations
ACCESS community services
Integrated Services EYP
Health and Allied Health

Activities

Provide transport to children to attend Kindergarten programs
Breakfast program for children who use transport to attend Kindergarten programs
10 Exploring Texture Taste Variety Workshops
Staff and volunteer training and development
Provide Specialised Equipment and Resources for Kindergartens (SERK)

Feedback and observations

What has been the most significant change –

"By providing an educator on the bus children with separation anxiety issues, in particular those children diagnosed with ASD, are being provided with a smoother transition between home and kindy. Children are now arriving happy and ready to participate."
– Transport Solutions

"kissing the broccoli and saying 'ohhhh I love broccoli' was really funny but it worked in getting the fussy eaters to try new foods."
– Nutrition Queensland

Continuous Improvement

Sector Support will:

- continue to investigate suitable professional development opportunities for Integrated Service Delivery staff
- expand the reach of services through increased promotion and visibility campaigns
- continue to conduct services and workshops with flexible delivery styles to meet diverse needs
- increase cultural competency and seek to engage and enhance the learning and experiences of culturally and linguistically diverse children, families and early year's staff
- continue to provide specialised equipment and resources, advisory services and inclusion support to all kindergartens.

The Department of Education will work with Sector Support to:

- continue to support learning and development of staff in the Ready Together program
- develop communication to support the nutrition programs through playgroups
- support services to meet all reporting requirements
- promote the Specialised Equipment and Resources for Kindergartens (SERK) program to all kindergartens.



115

Total # of children transported to Kindergarten



85

Total # of staff attending professional development