

# Early Years Service Funding



## SECTOR SUPPORT SURVEY GUIDE

No	Performance Measure	Data Collection Tool
1	Number of target group accessing activities	Tally Sheets
2	Percent of target group report they are satisfied with the activity	<p><b>Example of survey questions:</b></p> <p>On a scale of 1 to 5, where 1 is very dissatisfied and 5 is very satisfied, how satisfied are you:</p> <ul style="list-style-type: none"> <li>• with the timeliness of the activity/ies</li> <li>• that the activity/ies were easily accessible</li> <li>• with the way the EYS provider delivered the activity/ies</li> <li>• that the activity/ies met your expectations</li> <li>• that the activity /ies assisted you in achieving your desired outcome</li> <li>• Overall how satisfied are you with the activity/ies</li> </ul> <p><b>Comment/s:</b></p> <p>Do you have any ideas to improve the quality, access, response or delivery process of the activity/ies?</p>

No	Performance Measure	Data Collection Tool
3	Number and percent of target group report they are benefiting from accessing the activity	<p><b>Example of survey questions/conversations/observations</b> depending on the target group:</p> <p>Can use a scale like 1 = Strongly disagree, 2 = Disagree, 3 = Don't know, 4 = Agree, 5 = Strongly Agree</p> <ul style="list-style-type: none"> <li>• I have accessed activities that have improved my staffs' capabilities</li> <li>• By enhancing the physical environment of the service I have been able to provide an improved service delivery model</li> <li>• By improving the transport system I have increased children's participation in early childhood education and care</li> <li>• I have learnt new things about other services, resources and activities in the community .</li> </ul>