

Talk to your service provider to learn how they are working to meet the National Quality Standard and how you can be involved.

Your service will be given a rating for each of the seven quality areas below, and an overall rating based on these results.

- 1 Educational program and practice
- 2 Children's health and safety
- 3 Physical environment
- 4 Staffing arrangements
- 5 Relationships with children
- 6 Collaborative partnerships with families and communities
- 7 Governance and leadership

Ratings will be published on the Australian Children's Education and Care Quality Authority (ACECQA) website at www.acecqa.gov.au

For more information, call the ACECQA hotline on 1300 4 ACECQA (1300 422 327)

## **Ratings against the National Quality Standard**

All services must meet minimum legislative requirements to ensure the safety, health and wellbeing

Services are encouraged to continually improve the quality of education and care.

### Significant Improvement Required

Service does not meet one of the seven quality areas or a section of the legislation and there is a significant risk to the safety, health and wellbeing of children.

The department will take immediate action to address issues.

#### Working Towards National Quality Standard

Service provides a safe education and care program.

Service has one or more areas identified for improvement.

#### Meeting National Quality Standard

Service meets the National Quality Standard.

more Service provides quality education and care in all seven quality areas.

# Exceeding National Quality Standard

Service goes beyond requirements of the National Quality Standard in at least four of the seven quality areas.

#### Most services will receive one of these middle three ratings.

#### Excellent

Service promotes exceptional education and care, demonstrates sector leadership and is committed to continually improving.

Awarded by the Australian Children's Education and Care Quality Authority (ACECQA).

Services rated Exceeding National Quality Standard in all quality areas may choose to apply for this rating.

The Queensland Government monitors all services to ensure they meet their legal requirements, regardless of whether they have been assessed and rated.

For more information visit www.det.qld.gov.au/earlychildhood/



